Ellucian SIS Chat Text

00:56:25 Robert Smith - NM: https://www.ellucian.com/partners/partner-catalog?type=136&solutions=466 timeframe for integration ties to other systems not already developed


00:58:48 John Bowie: Hi - quick question - when you say things like Financial Aid are 'core' to Banner, do you mean that it comes automatically as part of the system and doesn't have to be purchased if the client chooses to do so?

01:02:51 Timothy Enright: Hi John - correct - the financial aid module is delivered with the core system. However, if you decide not to implement you will see a reduction in implementation services.

01:20:11 Andrew Morong, Central Maine: Can these automated text messages be individualized?

01:20:25 Andrew Morong, Central Maine: *personalized

01:20:39 Barbara Conner - She/Her/Hers: who do you use for texting?

01:21:17 Jeremy Dill: Can application processing still have this level of automation if say there are test scores/HS GPA requirements as part of the admissions process?

01:21:35 Timothy Enright: Yes - you may personalize the text messages and they are tracked in the communications history for each prospect/applicant.

01:28:40 Barbara Conner - She/Her/Hers: can you show me what it looks like to create an application?

01:30:01 Nicholas Hamel: To what extent can the admissions process configurations vary by college?

01:34:08 Barbara Conner - She/Her/Hers: thank you

01:38:34 Feona Singh, Ellucian - CRM Admissions & Student Success: Nicholas, the forms, applications, communication plans, message templates, dashboards etc can all be configured based on each institution.

01:42:58 Jeremy Dill: You mention the plan comes as a template. I assume these can be edited. Who would do this the advisor? The student with approval?
01:43:48 Chris H KVCC: Two questions. What does a free elective look like in the audit system and can classes be marked Fall or Spring Only so students do not add things to the wrong term?

01:45:03 Brent Johnson: @Chris Free Electives are duly noted in the Education Plan with whatever notes or rules are linked to them. If the course is marked as Fall Only or other, it cannot be added to the Ed Plan if it doesn't align t the correct Term.

01:45:36 Brent Johnson: It would show them an error message related to the issue about adding it.

01:48:02 Michelle Hawley: Can a learner be enrolled in a credit and noncredit program without issue?

01:48:52 Brent Johnson: @Michelle. Yes, of course.

01:49:25 Brent Johnson: The next session will focus specifically on the non-credit aspect.

01:49:30 Barbara Conner - She/Her/Hers: can you please share what the language setting actually does?

01:49:53 Jeremy Dill: So do you have an integration with any LMS (we currently use Brightspace as a system) or is does Banner have a "native" LMS that makes all these integration/aggregation possible?

01:51:11 Brent Johnson: @Barbara it changes all field names within the solution to the languages we deliver - Portuguese, Spanish, French, Canadian French, Arabic are examples.

01:52:33 Chris H KVCC: If a change of major is submitted is it trackable by the student?

01:53:06 Brent Johnson: D2L Brightspace is a supported integration with Banner. Moodle, Canvas, BB are others. We support those as standard integrations.

01:54:38 Brent Johnson: @Chris the Change of Major is a Workflow. So it is configurable to each institution. If you want to alert the student along the way, that is a configuration to say email them at each status change.

01:54:53 Chris H KVCC: can you show us a registration by this student?

01:55:01 Laurie Ficker: Can institutions pin key boxes to the top for the student, such as the degree plan, advisor, etc.?
01:55:32 Jeremy Dill: How does the system handle double majors? Is a student able to design an integrated academic plan for multiple majors taking into account overlapping requirements?

01:55:51 Feona Singh, Ellucian - CRM Admissions & Student Success: @Laurie, yes, cards can be pinned so students cannot remove them.

01:58:25 Barbara Conner - She/Her/Hers: can we easily change the faculty rosters or are they static and out of the box? like can we add photos, gender pronouns, preferred names, etc?

02:00:24 Brent Johnson: @Barbara. We deliver those components out of the box. They include photos and student profile details. If you want to build something unique, you can do that using our extensibility tools in the SaaS world.

02:02:30 Barbara Conner - She/Her/Hers: thank you - when a student is on a waitlist and a spot comes open how does the process work from that point?

02:03:58 Brent Johnson: @Barbara - Banner has an automated process when seats open that notifies the student through email. It automates the WL by rules you can use first-in, first-out. Or rules that will say that majors get first priority, or based on GPA, etc.

02:04:19 Brent Johnson: Of course you can manually override the system and prioritize too. :-)

02:04:29 Barbara Conner - She/Her/Hers: can you change email notification to text?

02:05:11 Brent Johnson: It is delivered as email out of the box. But you could create text messages using Banner Communication Management and the Twilio package mentioned in CRM

02:05:28 Barbara Conner - She/Her/Hers: ok, thanks

02:09:50 Chris H KVCC: Can Dr Frazer get a list of unregistered advisees?

02:09:54 Darin McGaw, Washington County Community College: The registration was very quick process from the student perspective. What happens when an advisor needs to approve the students registration choices?

02:11:27 Brent Johnson: @Darin they would do that through the Student Education Plan with the student. It would show the Advisor approving and locking the plan. The student then can register for the classes

02:11:43 Darin McGaw, Washington County Community College: Thank you.
02:12:51  Tyler Stoldt:  Is there a hold that can restrict students to only be able to self register for online courses?

02:14:17  Brent Johnson:  @Tyler You can create rules in Banner that could restrict that. We would need to understand more about this business process, but Banner could handle this.

02:14:33  Tyler Stoldt:  Thanks

02:26:21  Michelle Hawley:  How do you stop the creation of duplicates?

02:26:30  ande smith:  would this prepopulate from the CRM if they've been there?

02:26:45  Barbara Conner - She/Her/Hers:  does traditional student input do address cleansing as well?

02:26:53  Brent Johnson:  There is a matching rule process to stop duplicates from being created.

02:27:09  Michelle Hawley:  Based on?

02:27:29  Brent Johnson:  @Barbara we use a number of partners for address cleansing capabilities.

02:29:12  Chris H KVCC:  For current students does the course get added to their registration and transcript?

02:29:27  Michelle Hawley:  Thank you.

02:30:23  Marti Cox - SMCC:  Does the catalog allow for including web links for (specific courses) to 3rd party vendors so students can register directly with the vendor?

02:30:24  Brent Johnson:  @Chris yes, the student's non-credit work gets added to their academic history and you can create transcripts for credit vs. non-credit, or all.

02:31:15  Lisa Dolan:  Does the system also check for duplicates when an application is submitted?

02:36:27  Feona Singh, Ellucian - CRM Admissions & Student Success: @Lisa, duplicate checking is completed at various stages of the process including application submissions.

02:36:53  Brent Johnson:  @Lisa yes, the CRM solution has duplicate checking rules too. And before any record is loaded into the SIS, there is a Banner-specific matching process too. So you are covered from multiple perspectives.
Michelle Hawley: If their immunizations are already on file with the college, will it look for it and remove that step?

Michelle Hawley: Or permit us to review that it's current?

Lisa Dolan: Perfect. Thank you, Feona and Brent

ande smith: is the data here synched to the CRM? Like, how did you hear about us? Or is this separate for data mining?

Michelle Hawley: Thank you.

Marti Cox - SMCC: Does the catalog allow for including web links (for specific courses) to 3rd party vendors so students can register directly with the vendor?

Brent Johnson: @Marti I heard Rue Ann suggest that hyperlinks can be added to the course in the catalog.

Marti Cox - SMCC: Thank you

Michelle Hawley: Can more fields be added to the employer's side to add new?

ande smith: are these screens configurable

Melissa Boyan: $50 to $100

Melissa Boyan: Can we schedule student charges to run in the same manner that you can schedule Financial Aid to disburse?

Barbara Conner - She/Her/Hers: can students create their own payment plans or are they standard?

Barbara Conner - She/Her/Hers: how many terms can we be billing for at one time? IE. student in spring term, on payment plan, and signs up for summer and fall courses in March, will all the bills for all three terms be visible as soon as they register? can they start paying on those future terms immediately?

Brent Johnson: @Barbara Banner has payment plans that can be set up unique to a student, or standard plans. Our preferred payment processing vendor (Touchnet) has additional capabilities for payment plans.

Barbara Conner - She/Her/Hers: thanks
Brent Johnson: @Barbara Banner is flexible in the number of "open terms". You may close a term for registration, but full processing remains. Students can pay on those various charges and payment plans at any time as allowable by the plan.

Barbara Conner - She/Her/Hers: thanks

Melissa Boyan: Thanks!

Barbara Conner - She/Her/Hers: how easy is it to pull from multiple data blocks - i.e. student housing data with finance data with gpa data when they are all in different data blocks?

Brent Johnson: @Barbara the tool provides for easy linking of tables based on common fields (e.g. ID, Term, etc.). But you can certainly be linking A/R to FA to Registration tables... or others.

Barbara Conner - She/Her/Hers: thanks

Brent Johnson: There are about 500 Ellucian customers that use Argos reporting. They also offer a Community where you can pull down reports that others have shared and adapt them to your needs without having to recreate the wheel.

Robert Smith - NM: can we use existing tools to connect via sql to read data? there are a number of integrations listed, but only covers about 50% of the systems we would need to integrate into, how difficult is it to read data out, put data in / import

Brent Johnson: Hi Robert. The Banner system will have APIs and Business APIs available to connect to Banner. We also have our Ethos Integration capabilities to connect to both Ellucian partners and to 3rd parties that are part of your ecosystem. We realize we aren't the only systems you run.

Robert Smith - NM: thanks

Barbara Conner - She/Her/Hers: do you have a housing module?

Brent Johnson: @Barbara Yes Banner includes a Housing Module. We also partner/resell, support a housing solution -- sold as Ellucian Housing powered by Adirondack.

Barbara Conner - She/Her/Hers: thanks

Barbara Conner - She/Her/Hers: how do you track attendance at an event?
Brent Johnson: @Barbara there is an administrative page that provides that function. Or you can download the roster to Excel and then upload the results.

Barbara Conner - She/Her/Hers: do you know if a student can scan their badge or a QR code to have that put into Banner without the excel upload?

Barbara Conner - She/Her/Hers: when a student signs up for an event that has a cost will it automatically go to a payment page?

Feona Singh, Ellucian - CRM Admissions & Student Success: @Barbara Some institutions use a third party tool with a badge scanner that can be brought into the system. I would need to check if there are partners with automated loads. The imports however, can be set to automatically run. The paid events could be handled via an integration with Eventbrite and would collect the fees at the time of registration.